

Adding Users Guide

Adding a New User – Admin Only – Non-Enterprise

• Under the Admin dropdown menu, select Staff Management



- Select "add User" on the right side of the page.
- Enter in the required fields.

+ Add New Staff Member	
Primary Staff Information	
Staff Id ⑦	Name
Z50 Staff Id	Staff Name
Maximum of 50 characters Required	Required
Staff Type	SMS Number ⑦
Select a Staff Type 🗸	■ ▼ (201) 555-0123
Required	

- If a user needs to be able to log into PatientTrak, select the "This staff member requires a PatientTrak Account to sign-into PatientTrak".
- Enter in the user's valid email address and confirm the email address.

PatientTrak Account
This staff member requires a PatientTrak Account to sign-into PatientTrak
Email
user@email.com
Available.
Email Confirmation
user@email.com

- Scroll down to Organization Memberships.
- Select the user's roles and permissions, then click on Save.

Organization Memberships				
This staff member will be associated to a PatientTrak Account with the email provided above. In addition to appearing in staff drop- downs, they will be given access to sign-in and use the PatientTrak software for each organization as configured below.				
Organization Z50 - Z50	User Role	Additional Permissions		
230-230	User	 Activity Delete Activity Time Update 		
		Bulk Discharge		
		Reports		
Save		Free Form Texting	Close	

The user will receive an email with a verification link and a temporary password. **The user will need to click on the verification link**, which will then verify their account and then send them to the log in page. The user will now enter in their Org ID, username (email address) and the temporary password.

Adding New User - Enterprise

If your organization is an Enterprise Organization (multiple locations) for PatientTrak and you need to add a user, follow these steps.

• Under the Admin dropdown menu, select Enterprise Management

Admin -
Activities
Area
Enterprise Staff Management
Type Codes
Export
Alerts
Audit Activity
Organization Settings
Kiosk Settings
Kiosk Status
Kiosk Styling
Mobile Sign-In Settings

- Select "add User" on the right side of the page.
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+2 Add New Staff Member	
Primary Staff Information	
Staff Id ⑦	Name
Z50 Staff Id	Staff Name
Maximum of 50 characters Required	Required
Staff Type	SMS Number ⑦
Select a Staff Type	 ✓ (201) 555-0123
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- If a user needs to be able to log into PatientTrak, select the "This staff member requires a PatientTrak Account to sign-into PatientTrak".
- Enter in the user's valid email address and confirm the email address.

PatientTrak Account
This staff member requires a PatientTrak Account to sign-into PatientTrak
Email
user@email.com
Available.
Email Confirmation
user@email.com

- Scroll down to Organization Memberships.
- Select which locations the user will have access to.
- Select the user's roles and permissions, then click on Save.

Organization Memberships				
This staff member will be associated to a PatientTrak Account with the email provided above. In addition to appearing in staff drop-downs, they will be given access to sign-in and use the PatientTrak software for each organization as configured below.				
Organization	User Role		Additional Permissions	
ZZZ - PT Test Org 2	User	~	Select additional permissions	
PTT - PTT TEST	Inactive	~	•	

The user will receive an email with a verification link and a temporary password. **The user will need to click on the verification link**, which will then verify their account and then send them to the log in page. The user will now enter in their Org ID, username (email address) and the temporary password.

Adding Existing User to New Organization – Enterprise.

If a user already has access to a location for your Enterprise, but needs access to other locations, follow these steps.

• Under the Admin dropdown menu, select Enterprise Management

Admin -	
Activities	
Area	
Enterprise Staff Management	
Type Codes	
Export	
Alerts	
Audit Activity	
Organization Settings	
Kiosk Settings	
Kiosk Status	
Kiosk Styling	
Mobile Sign-In Settings	

Find the desired user and click on Edit.

Scroll down to Organization Memberships and select which Organization and Additional Permissions the user should have and click on Save.

Organization Memberships				
This staff member will be associated to a PatientTrak Account with the email provided above. In addition to appearing in staff drop-downs, they will be given access to sign-in and use the PatientTrak software for each organization as configured below.				
Organization	User Role	Additional Permissions		
ZZZ - PT Test Org 2	User 🗸	Select additional permissions	<u>•</u>	
PTT - PTT TEST	Inactive 🗸		*	

The user will now have access to the desired Organizations using the same username/password.