There are a few things needed for PatientTrak to work with the HME/JTech Paging System. Please disperse as needed so that the Staff using the system is updated. You will also need the Text Messaging Center feature enabled so you can access the Patients and select the associated pagers.

They are as follows:
- You need to add units into the Admin>Pagers section. Look on the device to see if there is a label. Each one should be labeled, put that number into the Pager list.
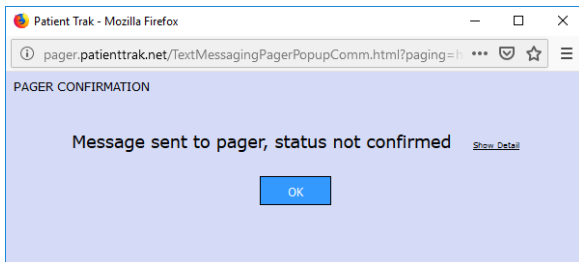

- When the User needs to assign a pager while in the Patient record, they can select from the list. They would look at the charging station to see what is available to hand out then select and save the patient record.
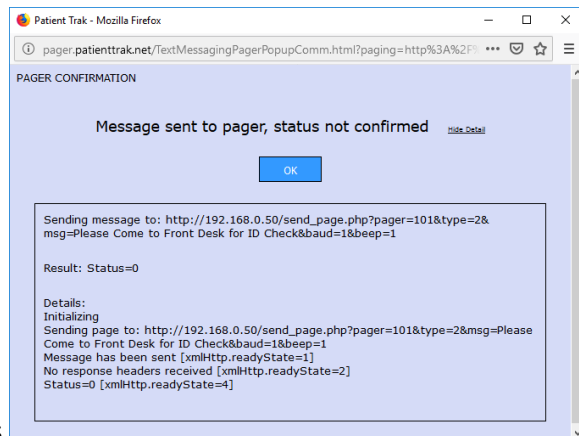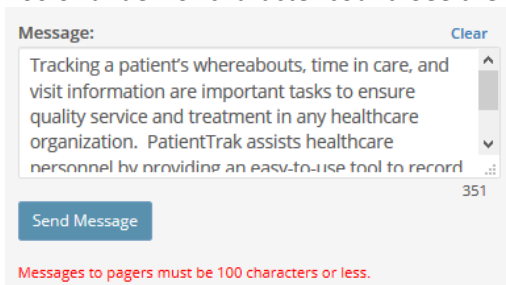

- The browsers must allow for popups so that communication to the paging station can occur. Multiple messages can be sent while the box is open. When finished, click "okay" to close the box.

Details

- Once a message has been sent to a Patient or User with a Pager, the message is shown on the Pager LCD screen. To clear this message, the Pager is put back into a charging bay and then is ready again to be handed out.

- There is a **100 character limit** to the pager message. Red text below the message box will tell you if you are over the limit. The messages are created and saved in the One-Click section. When creating the message, look at the "Current character count" to see how many characters you have typed. You will not be able to send the message until you are 100 or under for character count. See the screen capture below.

Example Coaster Pager

- Pagers can be charged in 4 hours.

MISCELLANEOUS INFO

- PatientTrak has to be able to access the IP address assigned to the Paging Unit/Transceiver. This system is best used with a client's internal network. As long as the PatientTrak computer can ping the static IP address the system should work.

Pager Network IP:	http://192.168.0.50	ⓘ

  Example

- PORT INFORMATION
  Only port 80 (the default web traffic port) is supported on all units.

- The products come with a 2-year warranty.
  - If liquid damages the unit, it will not be replaced
  - If broken into pieces, the unit will not be replaced
  - If a unit has not been charged in many weeks/months, it will not be replaced as the battery will have sustained damage.

    NOTE: A typical unit's battery will last 3-5 years. If, however the unit is not consistently charged (sits for weeks or more) it may only last 1-2 years or less.