

## Contents of This Document:

Introduction to PatientTrak December 2019 Release.....	2
Send Automated Text on Area/Room Change.....	2
Send Automated Text on Activity Change.....	5
Optional “IP Range” to limit access to PatientTrak System.....	6
Kiosk – Scroll Bar available for Patient Queue.....	7

## Introduction to PatientTrak December 2019 Release

The June 2019 release includes enhancements to application processes and screens. Complete information and procedures for implementing the enhancements are included in the applicable sections of this document.

### Send Automated Text On Area Change

**Overview:** You can assign an automated Text Message to be send upon a change to an Area/Room as well as when set Thresholds have been satisfied.

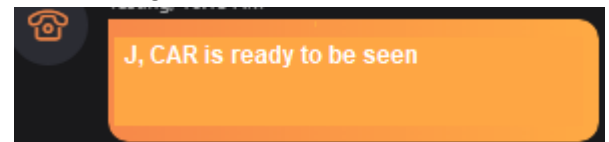
**Navigation:** Admin > Areas - The “Defaults” tab refers to when a Patient is “moved” into that Area. The menu (Fig 1) allows for the addition of a text message that will be sent automatically upon the patient move. In this example, the Doctor and Nurse will receive a text that the Patient is ready to be seen.

Fig 1.

Information regarding the Patient, Doctor, Nurse, Type Code or Area/Room can also be extracted and dynamically put into the message at the time of sending by selecting the “placeholders” in the brackets.

[patient\_name\_masked] [patient\_first\_name]  
[area\_room][nurse][doctor][type]

Texted Message to Mobile Phone



The “Threshold 1” tab allows for the addition of a text message to be sent out automatically when the Threshold is met. In this example (Fig 2), the programmed message will be sent out to the Patient’s phone number after 10 minutes.

Fig 2.

The screenshot shows the 'Edit Area' configuration window. At the top, there are fields for 'Area ID \*' (APEC FRONT) and 'Area Description \*' (APEC FRONT LOBBY). Below these are three tabs: 'Defaults', 'Threshold 1', and 'Threshold 2'. The 'Threshold 1' tab is active, showing a 'Configure Threshold 1' section. This section includes a dropdown for 'After' set to '10' with a 'minutes' unit selector, a 'Change color to' dropdown set to 'Yellow' with a 'Blink' checkbox, and a 'Send Text Message for Threshold 1' section with three checkboxes: 'Send text message to Patient' (checked), 'Send text message to Doctor', and 'Send text message to Nurse'. A 'Message Verbiage for Threshold 1' text area contains the message: '[patient\_first\_name] We will be calling you to the registration desk in the next few minutes.' Below the text area are several placeholder codes: [patient\_first\_name], [patient\_name\_masked], [type], [doctor], [nurse], and [area\_room]. At the bottom right of the window are 'Save' and 'Cancel' buttons.

**NOTE:** The Patient phone number may be that of a family member or friend.

The “Threshold 2” tab allows for the addition of a text message to be sent out automatically when the second Threshold is met. In this example (Fig 3), the programmed message will be sent to the Patient after 15 minutes.

Fig 3.

When viewing the Area list, the configured settings are displayed. The mobile phone icon indicates that a message has been configured. In this example (Fig 4), there is an automatic message configured for both 10 and 15 minutes (Threshold 1 and Threshold 2).

Fig 4.

Area ID	Area Description	Change at Threshold 1	Change at Threshold 2	Rooms	Edit	Delete	
APEC FRONT	APEC FRONT LOBBY	After 10 min: Yellow	After 15 min: Orange (blink)				

## Send Automated Text On Activity Change

**Overview:** You can assign an automated Text Message to be send upon a change to an Activity as well as when set Thresholds have been satisfied.

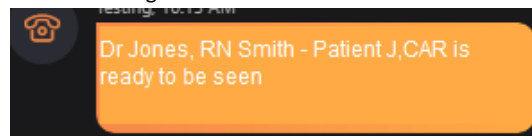
Navigation: **Admin > Activities** - The “Defaults” tab refers to when a Patient is “moved” into that Area. The menu (Fig 5) allows for the addition of a text message that will be sent automatically upon the selection of the CT/Ultrasound Activity. In this example, the Patient will receive a text that the CT/Utrasound procedure has started. The phone number in this example may be that of the family member.

Fig 5.

The “Threshold 1 and Threshold 2” tabs allow for the addition of a text message to be sent out automatically when the Threshold is met. In this example (Fig 6), the programmed message will be sent out after 10 minutes, and will be sent to the assigned Registrar/Nurse.

Fig 6.

Texted Message to Mobile Phone

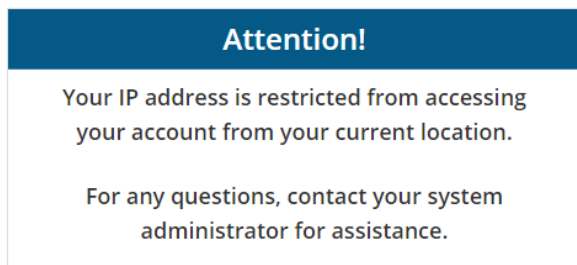


## Optional “IP Range” to limit access to PatientTrak System

**Overview:** This feature is available through PatientTrak Support. If you require a restriction to a set of IP Addresses or a range of IP Addresses, please call Support at 888-766-2862 Option #2.

By restricting the IP/Range you can further secure your systems connection outside of your network. If an attempt is made to access Patient from outside the configured IP/Range, the message (Fig 7) will be shown to the user.

Fig 7.



## Kiosk – Scroll Bar available for Patient Queue

**Overview:** The “Show Patient Queue” setting (Fig 8) on the Kiosk now provides a scroll bar. Touch the scroll bar and swipe down to see a full list of patients waiting in the queue. This feature is available on the Chrome Browser.

Fig 8.

Patient	Appt Time
E. T.	07:25 AM
J. S.	07:35 AM
D. G.	07:50 AM
T. S.	08:00 AM
M. L.	08:10 AM