



## **Methodist Sugar Land Hospital Implements PatientTrak System**

**March 2011** – Methodist Sugar Land Hospital, a member of the Methodist Health System, has implemented the PatientTrak solution to assist in enhancing patient flow, analyzing bottlenecks, and to increase satisfaction with regards to the patient experience. “The PatientTrak system has helped in communication between departments, and also assists in identifying patient delays and peak volumes”, explains Marlene Gonzalez, Manager of Patient Access Services at Methodist Sugar Land. “Being able to see real-time patient status and waits has helped us decrease our patient delays.”

PatientTrak looks forward to continued assistance in analyzing waits and delays at Methodist Sugar Land, and in providing patient tracking tools for the Methodist Health System.

**About PatientTrak.net:** PatientTrak.net is the leading provider of on-demand patient tracking solutions. Using only a web browser, the PatientTrak system allows health facilities to easily track patient’s wait times, status, and treatment providers. The PatientTrak solution sold with a low monthly subscription fee and no software or hardware to buy, greatly reducing the need for IT investments, maintenance, and support.

**About Methodist Sugar Land Hospital** – Methodist Sugar Land Hospital is a member of the Methodist Health System. A new-generation hospital, Methodist Sugar Land provides quality services in a home-like setting. Through their unique mix of Methodist expertise, technology, and specialized care, the Methodist Sugar Land Hospital brings Methodist quality to residents of Fort Bend, TX and surrounding counties. The hospital provides a wide range of advanced services, including emergency care, cancer treatment, cardiovascular care, neurosurgery, and much more.